

DATA COPI

1968 Concourse Drive
San Jose, CA. 95131
(408) 946-9311

PAGINATION SHEET

Job Description

Input w/o # 35184

Special Instructions

I B / 1986

67# Grey

60# White

FRONT

BACK

PAGE _____ OF _____

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60# grey
Single

INPUT®

END-USER COMPUTING TRENDS

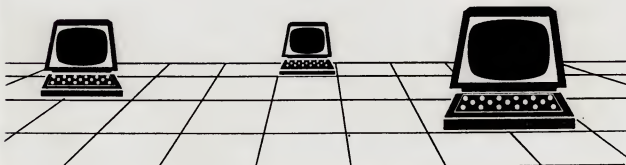
Irene Bayol
Policy Officer
Office of the Deputy Commissioner for
Federal Information Resources Management
General Services Administration





60# white
B/B

Survey of 100 Federal Microcomputer Users







Survey of 100 Federal Microcomputer Users

Purpose

- **Determine Experiences**
- **Share Lessons Learned**
- **Help Determine Policy Direction
in Late 1980's**





Survey of 100 Federal Microcomputer Users

Method

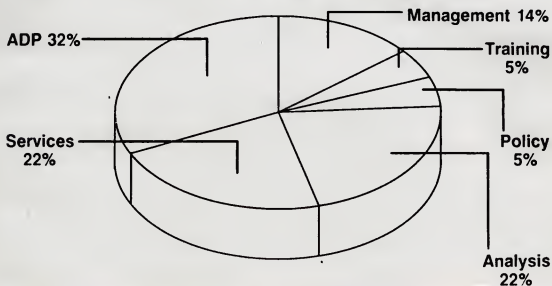
- **Designated IRM Officials**
- **387 Microcomputer Users**
- **208 Responses**





Survey of 100 Federal Microcomputer Users

Program Mission







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Type Training

Formal

101

OJT

55

Self Study

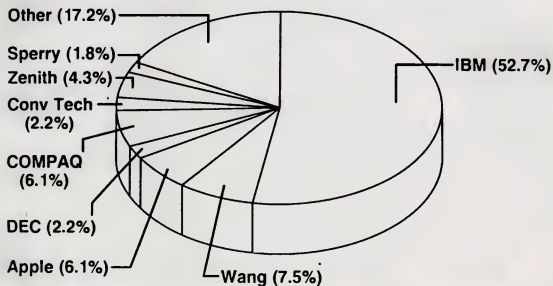
78





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Micros in Use by Manufacturer

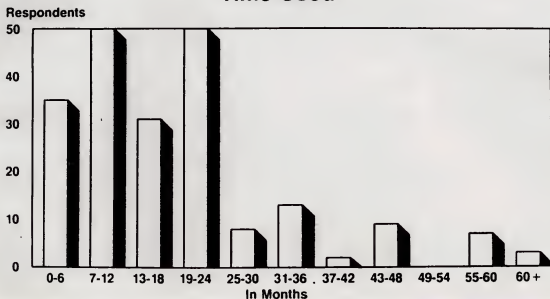






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Time Used







Lessons Learned

59 Better Planning

**16 Prior Identification of
Requirements**

12 Contact Other Users

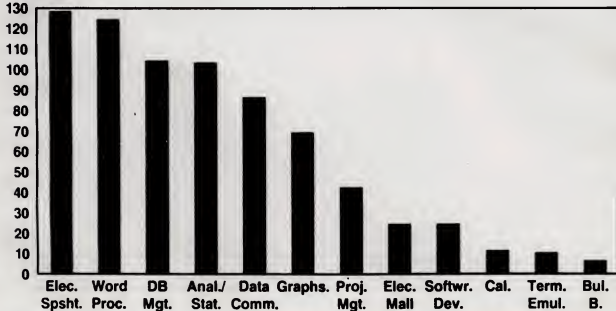




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Applications

Respondents



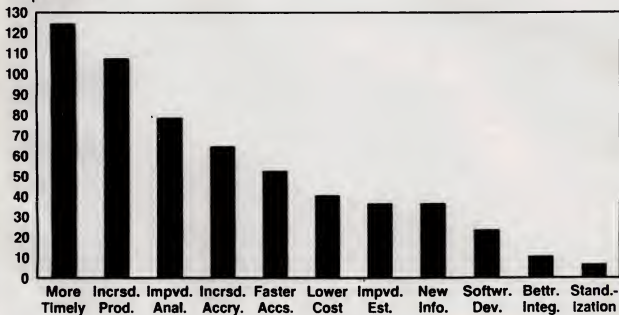




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Benefits

Respondents



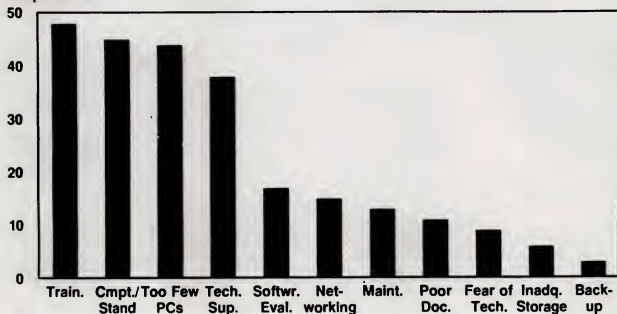




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Problems

Respondents



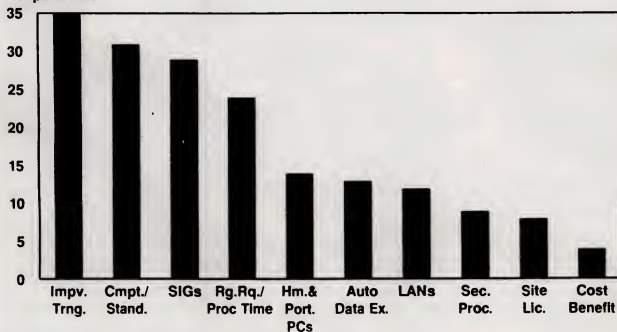




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Recommendations

Respondents







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Future Plans

	<u>Increased Usage</u>	<u>Local Network</u>	<u>Mainframe Link</u>	<u>Electronic Mail</u>	<u>Bulletin Board</u>
Number of Respondents	134	47	32	17	7





Agency Actions

- **Improve Training**
- **Improve Technical Support**
- **Ensure Sufficient Quantities of Machines**
- **Plan for Integration of Machines and Data**
- **Improve Planning**





GSA Actions

- **Bring Attention to Need for Improved Training**
- **Review the Need for Local Area Network Policies**
- **Work With Federal Groups to Establish Special Interest Groups**
- **Publicize Existing Security Procedures**
- **Evaluate Site Licensing**
- **Review Regulations Requirements/Procurement Time**
- **Review Excess/Disposal Policies**



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single

Irene Bayol

Irene Bayol is Policy Officer for the Office of the Deputy Commissioner for Federal Information Resources Management, U.S. General Services Administration (GSA). This office is responsible for overseeing all the governmentwide policy making activities of this organization. This includes writing regulations, providing delegations of procurement authority, governmentwide planning, and reviewing agency performance. These functions are performed in all information resources management areas in the government including automatic data processing (ADP), telecommunications, and records management.

Previous GSA positions were: Senior automatic data processing and telecommunications specialist (information resources management specialist) for the GSA Institute for the Application of Information Technology. Acting Chief of the Authorizations Branch where she was responsible for the supervision, management and direction of the governmentwide ADP delegations program and telecommunications regulatory approval to Federal agencies for the acquisition of ADP telecommunications resources. Chief, Excess Equipment Section where she directed, managed, and controlled the federal worldwide Automatic Data Processing Equipment (ADPE) Reutilization Program.

Prior to joining GSA, Irene held various positions with the U.S. Air Force in the Pentagon. The major ones were as a computer equipment specialist where she was responsible for the Air Force worldwide ADPE Reutilization Program, and as a program analyst where she was responsible for the development of management information on major Air Force programs for inclusion in the Air Force Management Summary.

Ms. Bayol attended the University of Virginia and American University.

